



Humanity & Inclusion

8757 Georgia Ave, Suite 420
Silver Spring, MD 20910

Tel: +1 (301) 891-2138

www.hi-us.org

Front cover: Fazlu, 6, receives at-home rehabilitation from Humanity & Inclusion's emergency mobile team in Afghanistan. © Oriane Zerah / HI

Back cover: Donia, 82, practices using the walker she received during a physical therapy assessment following the explosions in Beirut, Lebanon. © Tom Nicholson / HI



2020 Annual Report United States



Dear Friends, Humanitarians, Allies & Advocates:

As we reflect on 2020, we are thankful to have had your support alongside that of countless others who show up when called upon. We faced the organization's largest ever emergency, together: the Covid-19 pandemic. We are grateful that our dedicated team members, working closely with the communities we serve, could safely launch or adapt more than 170 projects in 59 countries to help people with disabilities, people living in conflict, and others to cope, heal, and navigate the added stress of the pandemic. Those fast-acting, far-reaching programs helped more than 2.2 million people keep the coronavirus at bay, and safely continue receiving the assistance they need.

While the pandemic demanded an operational flexibility unlike any time before in our 39-year history, 2020 was also an impressive year of growth. Strong relationships with the people we serve, with a range of donors and partner organizations to bolster shared goals, helped Humanity & Inclusion deliver direct aid to 3.9 million people. In addition to the pandemic, the explosions in Beirut, a series of typhoons in the Philippines, ongoing conflicts in Yemen and Syria, and chronic crises in countries such as Burkina Faso, Colombia, the Democratic Republic of the Congo and Mali kept our staff extremely busy.

Weeks before the pandemic dominated headlines, the Trump Administration announced a dangerous landmine policy shift, effectively committing the U.S. to resume the use and development of antipersonnel landmines. In response, Humanity & Inclusion revived its advocacy for the U.S. to join the Mine Ban Treaty. This was in addition to ongoing work to influence the drafting of an international political declaration to end human

suffering caused by the use of explosive weapons in populated areas. A final declaration is expected by the end of 2021.

Meanwhile, the pandemic and social unrest further exposed deep global inequities. Covid-19 tests, vaccines, and hospital supplies like oxygen are widely available across the United States—but that is not the norm in countries like Nepal, Peru and the Central African Republic. And after the murder of George Floyd in May, our U.S. team pledged to take intentional actions toward our commitment to anti-racism. In September, the European Union awarded our teams two Horizon Prizes for innovations using demining drones and telerehabilitation. And in December, we helped organize and participated in the first-ever virtual Harkin International Disability Employment Summit.

A commitment to greater efficiency, and to strengthen our support to partners kept Humanity & Inclusion true to our mandate, building capacity every step of the way, especially at the local level. We did this with oversight and adherence to policies that protect the communities we serve and staff. In 2020, we created Risk & Audit and Transformation divisions to improve accountability.

Thank you for standing for the rights and empowerment of people with disabilities and communities facing hardship and vulnerable circumstances. Thank you for lending protection when others have turned a cold shoulder. With your support, Humanity & Inclusion can continue to deliver care and aid, no matter the hurdles we face.

Jeff Meer and Nancy A. Kelly
U.S. Executive Director and U.S. Board President, Humanity & Inclusion



WORLDWIDE PRESENCE

420 projects in **59** countries

PEOPLE WE SERVED

DIRECT RECIPIENTS
3,969,593

People having received goods or services as part of a project implemented by HI or its operating partners in 2020

INDIRECT RECIPIENTS
12,975,481

People benefiting from the effects of goods or services received by those directly participating in HI's activities in 2020

PARTICIPANT DATA BY SECTOR OF ACTIVITY¹

HEALTH
2,360,290

SOCIAL & ECONOMIC INCLUSION²
1,404,761

REHABILITATION
247,258

PROTECTION AND RISK REDUCTION³
613,271

GLOBAL WORKFORCE

4,705 people⁴

- 3,953 national staff
- 315 international staff
- 244 headquarters staff working in program management
- 193 staff in support services, fundraising and communications

HI NETWORK BUDGET

\$261.3 million

1. Participant data by sector of activity: number of people having benefited directly from the actions of HI and its partners in 2020. Some people benefited from a number of services and/or activities. Consequently, despite our best efforts, a few of them may have been counted more than once. Non-exhaustive data that does not include all sectors of HI's activity.

2. Social and economic inclusion: Services related to habitat, infrastructure, communication, public transport, justice, political participation, social services, education, water, sanitation, hygiene, etc.

3. Protection and risk reduction: Armed violence reduction (including mine action), natural disaster risk reduction and climate change adaptation, safeguarding against abuse and violence, inclusive humanitarian action, gender and disability.

4. Global workforce: Expressed in annual full-time equivalent positions.

2020 U.S. Board of Directors

Nancy A. Kelly, President
Christine Kanuch, Treasurer
Tony Searing, Secretary
Dr. Susan Girois
Michael Burton, Colonel USAF (ret.)
Judith Heumann
Jeff Meer (ex officio)
Gael O'Sullivan
Jacques Tassi

Part 1 | Who are we?

Our vision

Outraged at the injustice faced by people with disabilities and vulnerable populations, we aspire to a world of solidarity and inclusion, enriched by our differences, where everyone can live in dignity.

Our mission

Humanity & Inclusion is an independent and impartial aid organization working in situations of poverty and exclusion, conflict and disaster. We work alongside people with disabilities and vulnerable populations, taking action and bearing witness in order to respond to their essential needs, improve their living conditions and promote respect for their dignity and fundamental rights.

Our values

HUMANITY

Our work is underpinned by the value of humanity. We include everyone, without exception, and champion each individual's right to dignity. Our work is guided by respect, benevolence and humility.

INCLUSION

We advocate inclusion and participation for everyone, upholding diversity, fairness and individual choice. We value difference.

COMMITMENT

We are resolute, enthusiastic and bold in our commitment to developing tailored, pragmatic and innovative solutions. We take action and rally those around us to fight injustice.

INTEGRITY

We work in an independent, professional, altruistic and transparent manner.

U.S. National Association Office

The U.S. National Association of Humanity & Inclusion is a 501(c)(3) organization and a member of the Humanity & Inclusion network, which includes the Humanity & Inclusion headquarters in Lyon, France, eight national associations, and the HI Institute. Along with teams in Belgium, Canada, France, Germany, Luxembourg, Switzerland, and the United Kingdom, the United States office raised funds and awareness in support of 420 projects in 59 countries. This Annual Report summarizes HI's actions in 2020. Many of these projects are ongoing.



Chad © Gwenn Dubourthoumieu / HI

HI Institute on Humanitarian Action: safeguarding our ethical principles

Since 2015, the HI Institute on Humanitarian Action (the new name of the Handicap International Foundation) has been responsible for defining the ethical framework that underpins HI's actions. The Institute analyzes the ethical and political issues facing the HI movement and the aid sector in general.



IDEAS LABEL

With the help of the Institute for the Development of Ethics and Action for Solidarity (IDEAS), in January 2016 HI engaged in enhancing its governance, financial management and effectiveness. After an independent audit conducted on the basis of 120 IDEAS criteria, our organization was awarded the IDEAS label in recognition of the quality of our governance, financial management and the efficiency of our actions.

Institutional policies and code of conduct

HI's institutional policies set out the principles to be respected by all of its employees and partners. Its gender, protection of program participants, and child protection policies are accompanied by a code of conduct which applies to all those representing HI (employees, people accompanying expatriate staff, consultants, service providers, partner organizations, interns and voluntary workers). Whenever local legislation permits, HI incorporates this code of conduct into employment contracts and internal rules of procedure.

Our institutional policies are available online: www.hi-us.org/institutional_policies

- Protection of beneficiaries against sexual exploitation and abuse
- Child protection
- Gender
- Prevention of bribery and corruption
- Safety and security

International recognition

1996

In 1996, the United Nations High Commissioner for Refugees awarded HI the Nansen Refugee Award for our "outstanding work with refugees."

1997

HI was co-laureate of the Nobel Peace Prize in 1997 for our role in the International Campaign to Ban Landmines.

1999

In 1999, HI obtained special consultative status with the United Nations.

2011

In 2011, HI received the Conrad N. Hilton Humanitarian Prize for our actions in support of people with disabilities.

2018

In 2018, HI was rated 8th in NGO Advisor's ranking of the world's top 500 non-governmental organizations.

2020

In 2020, HI was honored with two European Union Horizon Prize awards for our use of drones in mine clearance operations and our Telerehabilitation For All project.

They support our causes

Humanity & Inclusion's causes are supported by a number of prestigious ambassadors. They include Jessica Cox, Artus, Nicole Atieno, Bruska, Yves Duteil, Marie-Elisabeth Lanz, Queen Mathilde of Belgium, Amélie Le Fur, Henri Leconte, Silke Pan, Axelle Red, Diane Tell and Celine van Till.

Programs and key events in 2020

Covid-19 brings unprecedented, global challenges

Humanity & Inclusion faced a worldwide pandemic as Covid-19 wove through each of the countries where we worked in 2020. Needs increased quickly among people living in the most vulnerable situations, with some people facing the pandemic without running water.

In Madagascar, Beatrice, a woman with a disability, saw her family's income cut off overnight. "My husband works as an assistant driver of a bush cab between Toamansina and Antananarivo," she told a member of the Humanity & Inclusion team. "He has been unemployed for months. We're tired of eating bredes (edible leaves), but it's the only food we can afford." In Pakistan, Humanity & Inclusion teams responded to the pandemic in 11 Afghan refugee camps. "We saw the situation rapidly deteriorating during the lockdown," said Angelina Robinson, who served as Humanity & Inclusion's Program Director for Pakistan.

It was paramount that relief reached the communities we serve. Responses took varying shapes thanks to donors. In Nepal, teams translated health recommendations into sign language and local dialects. In Haiti, donors taught thousands about the virus, while a variety of aid, including hygiene kits, reached tens of thousands of people in the Central African Republic, Bolivia, Lebanon and beyond. Between March and August 2020, donors reached millions of people through Covid-specific actions.

2.2 million people reached through Covid-19 actions



Central African Republic © Adrienne Surprenant / HI

ADVOCACY

Trump reverses U.S. landmine policy

On January 31, 2020, the Trump Administration announced a dangerous shift in landmine policy, effectively allowing the U.S. to resume the use of antipersonnel landmines. Landmines are devastating, victim-activated devices that cannot discriminate between the footstep of a child or that of a soldier.

The move was a direct reversal of President Obama's 2014 commitment, which had inched the U.S. closer to compliance with the 1997 Ottawa Convention, known as the Mine Ban Treaty. The Department of Defense later clarified that the policy will authorize Combatant Commanders, in exceptional circumstances, to deploy advanced, non-persistent landmines specifically designed to reduce unintended harm to civilians and partner forces.

"Don't be fooled," warned Alma Taslidzan Al-Osta, Humanity & Inclusion's Disarmament and Protection of Civilians Advocacy Manager. "Everything that man creates has a failure rate. The idea that so-called 'advanced' landmines will be safer than older types of devices is absurd."

The U.S. is one of the few countries that has yet to join the Mine Ban Treaty, along with the likes of China, Egypt, India, Israel, Pakistan, and Russia. There are 164 States parties to the treaty, making the ban on landmines a near-universal norm of international humanitarian law. Humanity & Inclusion's decades of experience and work clearing landmines, as well as caring for survivors of landmine explosions, leads to the conclusion that no use is safe.

COLOMBIA

Mine action clears safe paths

With funding from the U.S. government, Humanity & Inclusion has led mine clearance operations

since 2017 in Colombia, the second-most heavily mined country in the world after Afghanistan.

Humanity & Inclusion has adapted its work to ensure staff and civilian safety amid growing internal violence and population displacement, the emergence of new armed groups who plant explosive devices, and the Covid-19 crisis.

In 2020, teams developed a safety plan to continue working while implementing

personal precautionary measures against the pandemic, and trained more than 100 staff members and volunteers to teach villagers to spot, avoid and report devices.

Humanity & Inclusion released more than 15 acres of cleared land to allow for farming and other safe use of the land, enhancing the safety of more than 30,000 people in Colombia

Teams continue to assist mine victims with disabilities and their caregivers, providing physical rehabilitation sessions, psychosocial care, legal assistance and employment support to find gainful jobs in inclusive work environments.

15 acres cleared of explosive weapons



Colombia © Dhan / Samuel Vargas / HI

CENTRAL AFRICAN REPUBLIC

Transporting essential aid

Amid rising tensions, Humanity & Inclusion has implemented health, logistics and inclusion projects in the Central African Republic. Based in Bangui, Bambari and Bangassou, teams helped people caught up in the worsening conflict.

Food, fuel, and other product costs increased exponentially. People fled their homes to escape violence. A quarter of the country's population is internally displaced or living in neighboring countries.

In partnership with Première Urgence Internationale, and with funding from USAID's Bureau for Humanitarian Assistance, Humanity & Inclusion's logistics team stored and transported critical supplies on behalf of the humanitarian community working in the country, transporting items



2,448 tons of supplies transported in 2020

including medicine, vaccines, Covid-19 prevention kits, and kits of essential products such as blankets, plastic sheets, soap, school supplies and construction materials. To reach the most remote destinations, teams transported supplies by air freight.

In addition, Humanity & Inclusion's rehabilitation specialists provided physical therapy, psychosocial support, mobility aids, prosthetics and orthotics to people with disabilities and injuries. Many patients were wounded in the ongoing conflict.

KENYA

Supporting refugee communities with rehabilitation, Covid-19 awareness

Since the start of the Covid-19 pandemic, life in Kenya's Kakuma and Dadaab refugee camps grew increasingly tough. Overcrowding, as well as lack of hygiene, equipment, and resources to fight the spread of the virus increased risks for the community. Many humanitarian agencies suspended operations and people lost their jobs, making it difficult for families to access basic supplies, food and clothing.

In Dadaab, Humanity & Inclusion's physical therapists continued providing weekly rehabilitation

sessions with Hamze, a 4-year-old refugee with cerebral palsy. His mother, Maryann, also attended the sessions to learn how to care for her son's specific needs. In addition to regular physical therapy appointments, teams raised awareness on steps to prevent the spread of Covid-19, such as hand-washing and wearing face masks.

In Kakuma, 700 miles away, 6-year-old Aruwa attended a Covid-19 prevention session. Aruwa routinely worked with physical therapists to reduce the effects of a lower-limb difference. She's looking forward

to returning to school when the pandemic is over.

These activities were part of a multi-year project funded by the U.S. Department of State's Bureau of Population, Refugees, and Migration. The goal is to strengthen the environment for refugee and host communities by providing community-based services including protection, rehabilitation and psychosocial support.

91,000 people received support through projects in Kenya

VIETNAM

Symbols-based app opens paths to communication

Humanity & Inclusion's rehabilitation project in Vietnam helped to translate and adapt Talk Tablet Pro, a symbols-based Augmentative and Alternative Communication (AAC) app, for people with disabilities to better communicate with family, teachers and medical staff. Talk Tablet VN, which launched in November 2020, breaks down barriers for people with speech difficulties.

Talk Tablet VN displays a grid of boxes containing pictures and symbols that represent different words and phrases. The user can choose what to say – "Let's go to eat" or "I would like to go to the park" – by tapping the corresponding symbols. Then the tablet speaks the word or phrase.

Humanity & inclusion distributed 100 tablets and 500 promotional codes for people with disabilities—mostly

children—to download the app from Google's Vietnam store.

The idea for Talk Tablet VN was born from a project, funded in part by USAID, focused on enhancing and developing digital rehabilitation

tools for people in Vietnam. Talk Tablet VN was the first of three AAC apps the team is working on to help Vietnamese people with complex communication needs. The two additional apps are in development and expected to launch in 2021.



40,000 children in Vietnam could benefit from the app

INNOVATION

Drones, tele-rehabilitation projects win Horizon awards

Humanity & Inclusion received two Horizon Prize awards from the European Union, recognizing its innovative use of drones in mine clearance operations and its Tele-rehabilitation For All project. The organization was recognized at a September ceremony in Brussels.

Founded almost four decades ago, Humanity & Inclusion has been at the forefront of many initiatives that have revolutionized humanitarian assistance.

Humanity & Inclusion was recognized for achieving two world firsts.

\$2.3 million prize money will fund innovative projects

With its partners at Mobility Robotics, the organization reached a demining milestone in 2019, successfully using drones equipped with infrared cameras to locate buried mines.

Humanity & Inclusion was also the first organization to combine telerehabilitation and the production of 3D-printed prosthetic limbs to make physical therapy and mobility devices more accessible to people in remote locations.

Humanity & Inclusion will use the \$2.3 million prize money to establish a new fund to help fuel future advances and make innovative solutions as widely accessible and beneficial as possible.

LEBANON

Responding to the Beirut disaster



300,000 people displaced after August explosions

Explosions in Beirut on August 4, 2020, injured more than 6,500 people, claimed at least 200 lives, and left 300,000 people displaced from their homes.

Humanity & Inclusion's donors stepped up. With teams in Lebanon since 1992, our 100-person staff helped survivors access critical healthcare and rehabilitation, assistive devices, psychosocial support and essential supplies.

Chakif (pictured above), 36, recovered from a serious leg injury after the blast caused the kitchen ceiling to collapse on top of him. He received crutches, rehabilitation and psychological support from Humanity & Inclusion's teams.

In the aftermath of the explosions, impacted people were connected

2,711 people helped during door-to-door psychosocial outreach

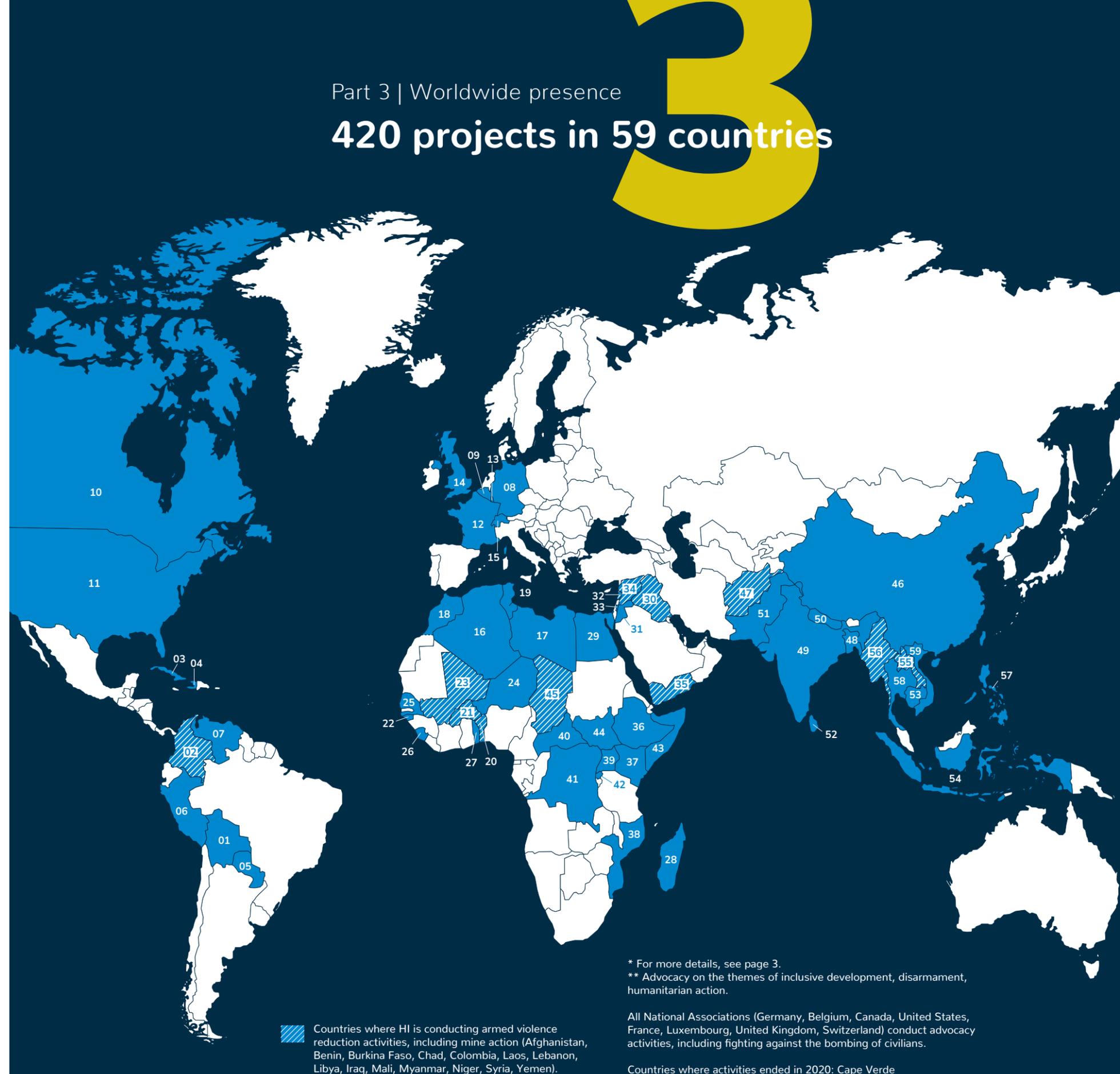
690 injured people and caregivers received rehabilitation support

to social, medical and humanitarian services.

The blast traumatized the city's entire population. Within the first two weeks of the explosions, Humanity & Inclusion teams provided emergency psychosocial support to 500 people. Psychosocial assistance and post-surgical rehabilitation continue to be a priority following the tragedy.

	Emergency response	Protection & risk reduction*	Advocacy**	Social & economic inclusion*	Rehabilitation	Health	Logistics platforms
CENTRAL AND SOUTH AMERICA							
01 / Bolivia	x			x	x	x	
02 / Colombia	x	x		x	x	x	
03 / Cuba		x		x	x	x	
04 / Haiti	x	x		x	x	x	x
05 / Paraguay		x					
06 / Peru	x	x		x			
07 / Venezuela	x	x		x	x	x	
EUROPE AND NORTH AMERICA							
08 / Germany			x	x			
09 / Belgium	x	x	x	x	x		
10 / Canada			x				
11 / United States			x				
12 / France			x	x			
13 / Luxembourg			x	x			
14 / United Kingdom	x		x	x			
15 / Switzerland			x				
NORTH AFRICA							
16 / Algeria	x			x	x	x	
17 / Libya		x			x	x	
18 / Morocco	x			x	x	x	
19 / Tunisia				x		x	
WEST AFRICA							
20 / Benin		x	x	x	x	x	x
21 / Burkina Faso	x			x	x	x	x
22 / Guinea-Bissau				x	x	x	
23 / Mali	x	x		x	x	x	x
24 / Niger	x	x		x	x	x	x
25 / Senegal		x		x	x	x	
26 / Sierra Leone				x	x	x	
27 / Togo				x	x	x	x
INDIAN OCEAN							
28 / Madagascar	x			x	x	x	
MIDDLE EAST							
29 / Egypt	x	x		x	x	x	

	Emergency response	Protection & risk reduction*	Advocacy	Social & economic inclusion	Rehabilitation	Health	Logistics platforms
30 / Iraq (incl. Iraqi Kurdistan)	x	x	x	x	x	x	
31 / Jordan				x	x	x	
32 / Lebanon	x	x		x	x	x	x
33 / Palestine	x		x	x	x	x	
34 / Syria	x	x	x	x	x	x	
35 / Yemen	x	x	x	x	x		
SOUTHERN, CENTRAL AND EAST AFRICA							
36 / Ethiopia	x	x	x	x	x	x	
37 / Kenya	x			x	x	x	
38 / Mozambique	x	x		x		x	
39 / Uganda	x			x	x	x	
40 / Central African Republic	x	x	x	x	x	x	x
41 / Democratic Republic of the Congo		x		x	x	x	x
42 / Rwanda	x			x	x	x	
43 / Somalia (incl. Somaliland and Puntland)	x	x	x	x	x	x	
44 / South Sudan	x	x	x	x	x	x	
45 / Chad		x		x	x		
CENTRAL AND EAST ASIA							
46 / China			x	x		x	
SOUTH ASIA							
47 / Afghanistan	x		x	x	x	x	
48 / Bangladesh	x			x	x	x	x
49 / India				x		x	
50 / Nepal	x			x	x	x	
51 / Pakistan				x			
52 / Sri Lanka			x	x	x		
SOUTHEAST ASIA							
53 / Cambodia			x	x	x	x	
54 / Indonesia				x		x	
55 / Laos		x	x	x	x	x	
56 / Myanmar (Burma)		x	x	x	x	x	
57 / Philippines				x		x	
58 / Thailand		x		x	x		
59 / Vietnam					x		



* For more details, see page 3.
** Advocacy on the themes of inclusive development, disarmament, humanitarian action.

All National Associations (Germany, Belgium, Canada, United States, France, Luxembourg, United Kingdom, Switzerland) conduct advocacy activities, including fighting against the bombing of civilians.

Countries where activities ended in 2020: Cape Verde

Part 4 | Financial report

U.S. STATEMENT OF ACTIVITIES*	2020	2019
REVENUES		
Foundation grants and contracts	1,654,326	2,393,648
Government grants and contracts	34,309,350	23,323,541
Contributions	608,723	460,434
Bequest	41,465	-
Interest income and other revenue	17,528	2,847
Total revenue	36,631,392	26,180,470
EXPENSES		
Program services	35,731,071	24,984,541
Management and general	671,242	617,761
Fundraising	272,280	402,670
Total expenses	36,674,593	34,649,193
CHANGE IN NET ASSETS		
Change in net assets	(43,201)	175,498
Net assets at beginning of year	936,722	761,225
Net assets at end of year	893,521	936,722
STATEMENT OF FINANCIAL POSITION		
ASSETS		
Current assets		
Cash and equivalents	1,608,788	1,446,775
Accounts receivable	19,538	64,139
Grants receivable	16,201,670	9,630,584
Prepaid expenses	56,707	22,601
Total current assets	17,886,703	11,186,235
Fixed assets		
Equipment	18,632	12,800
Less: Accumulated depreciation	(14,235)	(8,273)
Net fixed assets	4,397	4,527
Security deposit	7,042	7,042
Total assets	17,898,142	11,197,804
LIABILITIES AND NET ASSETS		
Current liabilities		
Accounts payable and accrued liabilities	683,134	422,498
Deferred rent	14,533	15,327
Due to HI Network	16,306,954	9,823,257
Total current liabilities	17,004,621	10,261,082
Total liabilities	17,004,621	10,261,082
Net Assets		
Without donor restrictions	330,026	330,026
With donor restrictions	563,495	606,696
Total net assets	893,521	936,722
Total liabilities and net assets	17,898,142	11,197,804

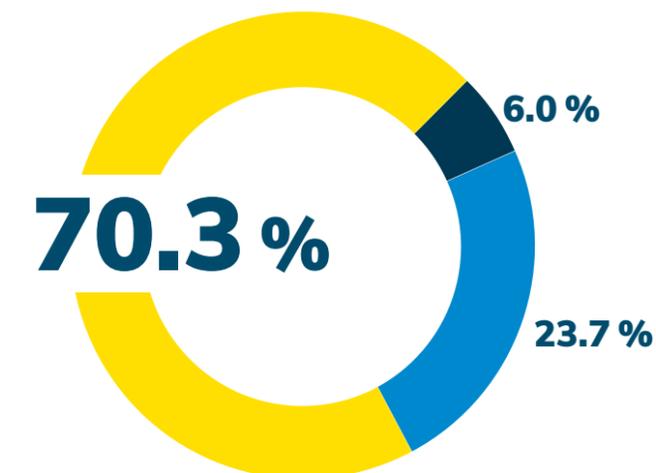
*U.S. Statement of Activities excludes in-kind donated services and goods

HI global network budget: \$274 million

Sources and use of funds

Origins of our global 2020 resources

- Grants and other public subsidies
- Private donations
- Other resources



For each \$100 spent in 2020 by the HI network*



- Social missions
- Fundraising expenses
- Administrative costs

In 2020, Humanity & Inclusion once again struck the crucial balance between funds spent on its social missions and those used to meet administrative and fundraising costs.

Thanks to the mobilization of our teams in the face of Covid-19 pandemic and the support of donors, the ratio remained stable, with 86% of funds (\$217.5 million) allocated to our social missions. Fundraising and administrative costs also remained stable at 8% and 6% respectively.

* The HI network includes the Federation, the HI Institute on Humanitarian Action and the 8 national associations: Belgium, Canada, France, Germany, Luxembourg, Switzerland, United Kingdom, and the United States

Note: In this diagram, costs from solidarity trade outside of the U.S., that is to say \$2.18 million in direct costs (in the heading "Fundraising expenses") and \$119,300 thousand in operating costs, are not taken into account.



Cambodia © Stephen Rae / HI

Cambodia

Thanks to YOU

We are so grateful for each and every gift we receive.

With support from our donors, First Responders (monthly donors), Legacy Society members, and institutional partners, Humanity & Inclusion staff in 59 countries responded to emergencies, prevented injuries from weapons, and promoted the full inclusion of people with disabilities in schools, at work, and across their communities.

Thank you for changing lives with us.



Democratic Republic of the Congo

Democratic Republic of the Congo © Thomas Freteur / HI



Bangladesh

Bangladesh © Nicolas Axelrod-Ruom / HI

Thanks to the following key partners for supporting dozens of projects in 2020.



Learn more about the impact our donors and partners make year-after-year by visiting our website.

www.hi-us.org